“*The worst part of holding the memories is not the pain. It's the loneliness of it. Memories need to be shared*.”

Lois Lowry, The Giver

Dear [NAME]

The quote above has never been truer than now. The coronavirus pandemic prevented you and your family the opportunity to gather together with family and friends in order to share your memories and honor your [RELATIONSHIP] [DECESEASED’S NAME] life. However, the heart does not keep a calendar; it only knows that it still grieves and so the need for rituals remain. The ceremonies when someone dies are designed to offer comfort and time to be with others who care.

While it has been [WEEKS, MONTHS, ETC.] since we last met, as the social distancing guidelines have been [EASED OR LIFTED] we can now plan a remembrance service to honor [DECEASED’S NAME] life and all that [HE/SHE] meant to those who knew [HIM/HER]. (Optional text 1:)This service was already part of your arrangements, so there is no payment needed. If we can set up a time to talk, I will review with you the service options so that together we can create a ceremony that is both meaningful and healing. (Optional text 2:) While we did not set firm arrangements for this service, I would like to set up a time to talk to you and review your service options so that together we can create a ceremony that is both meaningful and healing. (Optional) Since [DECEASED’S NAME] served in the military, we will also arrange to have the military honor guard at the service.

[FUNERAL HOME NAME] appreciates that you have placed your faith and trust in us at the time of your loss. We remain available to you and your family to help you during such a difficult time. Please give me a call at [PHONE NUMBER] or by email at [EMAIL]. If I am not available, I will get back to you as soon as I can. Let us help you to continue to share [DECEASED’S NAME’S] memory through the stories you tell and the people you share them with.

Sincerely,

[NAME]

[TITLE]