At [NAME] Funeral Home, we recognize that amid this pandemic, we all have fears and concerns for the safety of our families and loved ones. Unfortunately, death and grief do not pause during a crisis. For over [NUMBER] years, [FH NAME] has been taking care of members of this community and we stand ready to help you now. We will remain open and our experienced, caring staff will continue assisting families during this critical time.

We are taking precautions to create a safe environment for you to honor those you have lost. In accordance with [STATE/PROVINCE] and [CDC] guidelines, the following best practices have been instituted:

[NOTE: use this area to post your funeral home’s policies, which may include:]

* Hand soap and sanitizer will be available for all visitors to the funeral home to use.
* Our staff will practice extreme care in disinfecting all public areas and maintaining proper sanitation of our chapels, equipment and public restrooms.
* All staff will be screened before the start of their shift for elevated temperature.
* Optional avenues for arranging services will be available, including via telephone or video conferencing.
* Funerals, visitations and other gatherings held in our facility will have the number of attendees limited in accordance to current [CDC] guidelines.
* Recommended social distancing practices will be encouraged for all visitors to our funeral home.
* Livestreaming of funeral services will be available to families at [no additional cost].

We are available 24/7 to answer any questions and concerns you may have and will continue to monitor [state regulations, county guidance, WHO and CDC updates.] Guidance is also considered from the National Funeral Directors Association and The International Order of the Golden Rule.

Most of all, remember that during times of uncertainty it is important to rely upon one another and to come together as a community. [NAME OF FH] is honored to be a part of the [TOWN] community and we will do all we can to be there for you throughout the COVID-19 pandemic.

Sincerely,